



Quality Management Specialists and Consultancy

Institutional Profile & Capability Statement

Transforming Vision Into Action

QMSC helps organizations, communities, and national initiatives move from vision to implementation, plans to progress, and thoughtful ideas to meaningful outcomes.

Who We Are

Quality Management Specialists and Consultancy (QMSC) is a Bahamian consulting and advisory practice established to help organizations, communities, and national initiatives move from vision to implementation.

QMSC brings together experience in leadership, tourism, public service, community development, organizational strengthening, strategic planning, inclusion, and implementation-focused advisory support.

Our work is grounded in a simple belief:

Vision inspires. Implementation transforms.

Our Purpose

QMSC exists to help convert thoughtful ideas into practical movement, stronger systems, and meaningful progress. We believe every well-conceived plan deserves the opportunity to become meaningful progress.

Our purpose is not simply to produce plans. Our purpose is to help make progress possible.

QMSCBahamas.com | info@qmscbahamas.com | Nassau, The Bahamas

What We Do

Strategic Planning and Development	Helping organizations clarify goals, define priorities, and shape practical strategies for action.
Implementation Support	Assisting clients in moving from approved plans and recommendations to practical next steps and measurable progress.
Organizational Strengthening	Supporting structure, alignment, service delivery, internal coordination, and performance.
Stakeholder Engagement and Facilitation	Helping bring the right people into the conversation to support shared understanding and forward movement.
Tourism and Community Development Advisory	Supporting initiatives connected to tourism excellence, community participation, and shared opportunity.
Inclusion and Accessibility Advisory	Supporting dignity, participation, accessibility, and opportunity for persons with disabilities and other communities requiring greater inclusion.
Policy and Program Development Support	Assisting with practical frameworks, recommendations, and implementation pathways for public, private, and community initiatives.

How We Work

QMSC’s approach is practical, thoughtful, and implementation-focused. We begin by listening. Before recommendations are made, we seek to understand the context, the people involved, the challenges being faced, and the future being pursued.

1. What future are we trying to build?	2. What is preventing meaningful progress?	3. Who needs to be part of the solution?	4. What is the next implementable step?	5. How will we know meaningful progress has been made?
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These questions help ensure that QMSC’s work remains focused, practical, and connected to meaningful outcomes.

Areas of Focus

- Strategic planning and implementation
 - Vacation rental standards and sector strengthening
 - Organizational development and service improvement
 - Stakeholder engagement and collaboration
 - Leadership reflection and institutional strengthening
- Tourism development and visitor experience
 - Community participation and opportunity creation
 - Disability inclusion and accessibility
 - Policy, program, and project development
 - Crisis, preparedness, and continuity planning

These areas reflect QMSC’s commitment to helping people, organizations, and communities become stronger because of the work undertaken.

The QMSC Difference

QMSC does not exist simply to produce reports. QMSC exists to help people and organizations move from plans to progress.

	We do not measure success only by what is written. We measure success by what is strengthened.
	We do not measure success only by what is presented. We measure success by what moves forward.
	We do not measure success only by completion. We measure success by meaningful progress.
That is the QMSC difference.	

Meaningful progress begins when vision becomes implementation.

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Founder & Leadership

Quality Management Specialists and Consultancy was founded under the leadership and vision of Geneva Cooper, Founder & Chief Executive Officer.

Ms. Cooper brings a broad background shaped by years of service, leadership, responsibility, and community engagement across tourism, public service, strategic planning, disability inclusion, organizational development, and national-level participation.

Her work has been shaped by a belief that leadership is not only about ideas, but about responsibility, stewardship, trust, and implementation.

Through QMSC, she seeks to contribute to stronger organizations, stronger communities, and better futures.

Contact Information

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Excellence Delivered. Standards Defined.

Building Better Futures.